

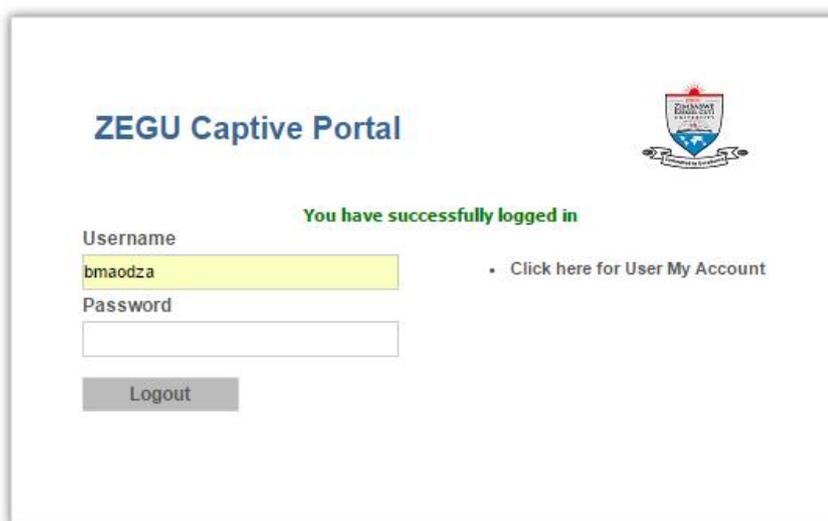
ZIMBABWE EZEKIEL GUTI UNIVERSITY

ZEGU INTERNET ACCESS PROCEDURE MANUAL

The university provides internet services for its users where every user i.e Registered Students and Staff members has a user profile that allows to access internet services with a maximum of **2 devices** at any given time. The policies configured only allow access to YouTube and social media between 2200hrs pm and 8pm. To access the service one needs to get username and password from the ICT Department to authenticate.

To log in;

- (i) make sure your device is connected to the LAN via Wi-Fi or Ethernet cable.
- (ii) Open any web browser and try to open any web page, ZEGU Captive Portal will be displayed as shown below;



The screenshot shows the ZEGU Captive Portal interface. At the top left, the text 'ZEGU Captive Portal' is displayed in blue. To the right is the university's crest. Below the title, a green message reads 'You have successfully logged in'. Underneath, there is a 'Username' label followed by a text input field containing 'bmaodza'. Below that is a 'Password' label followed by an empty text input field. At the bottom left is a grey 'Logout' button. To the right of the password field is a link that says 'Click here for User My Account'.

Enter Username and Password

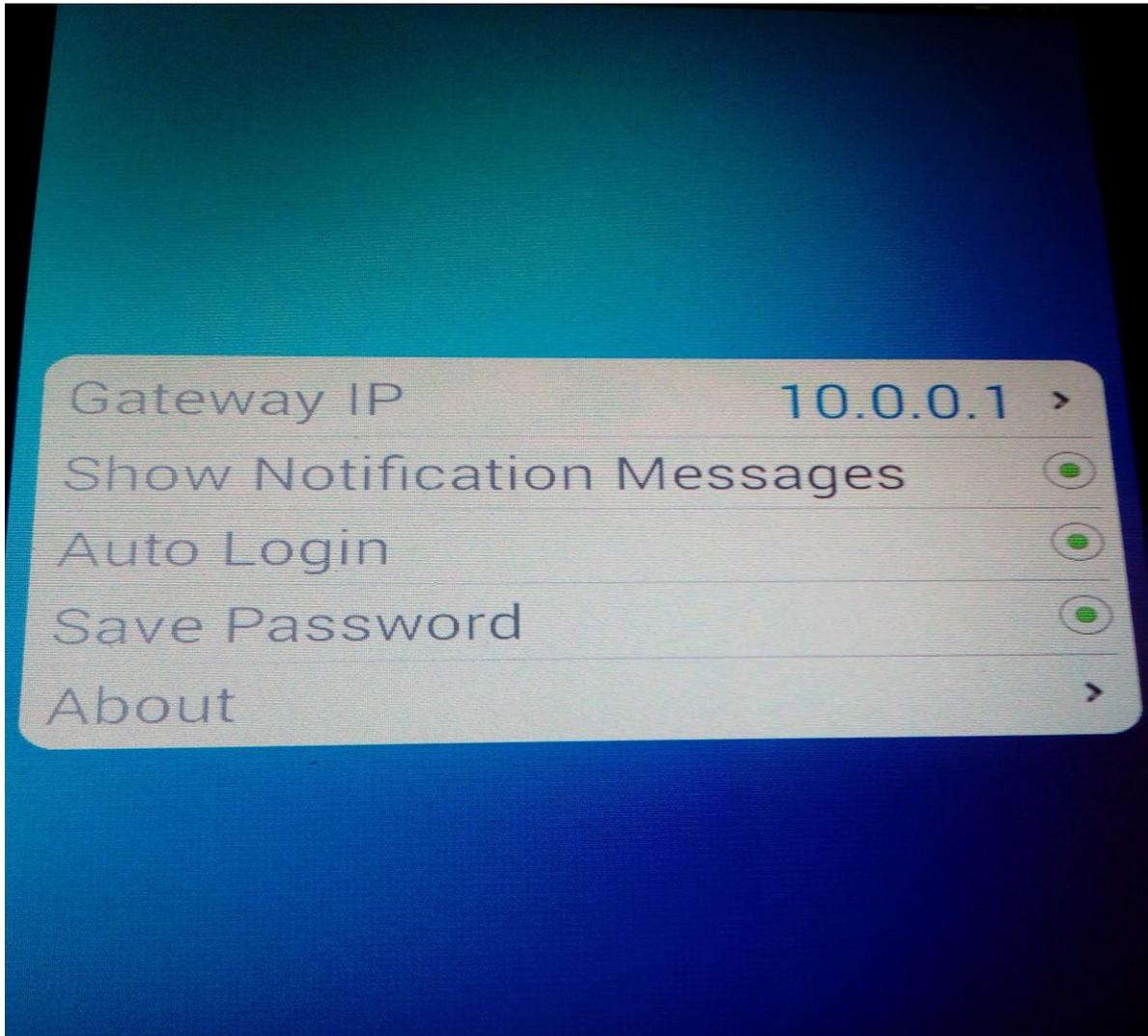
“A message of a Pop UP Blocker will be displayed; click OK; if asked to Save Password select No”

Note: Please do not close the tab and make sure you log out after finishing browsing.

For mobile devices after logging on the Captive Portal; Download and Install the ‘Cyberoam iAccess’ Mobile Application from Google or Apple Play Store and follow the following instructions to configure;

- (i) After successfully installing select the setting option and change the Gateway IP to **10.0.0.1** and select all the options as shown below;

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Gateway IP

10.0.0.1 >

Show Notification Messages



Auto Login



Save Password

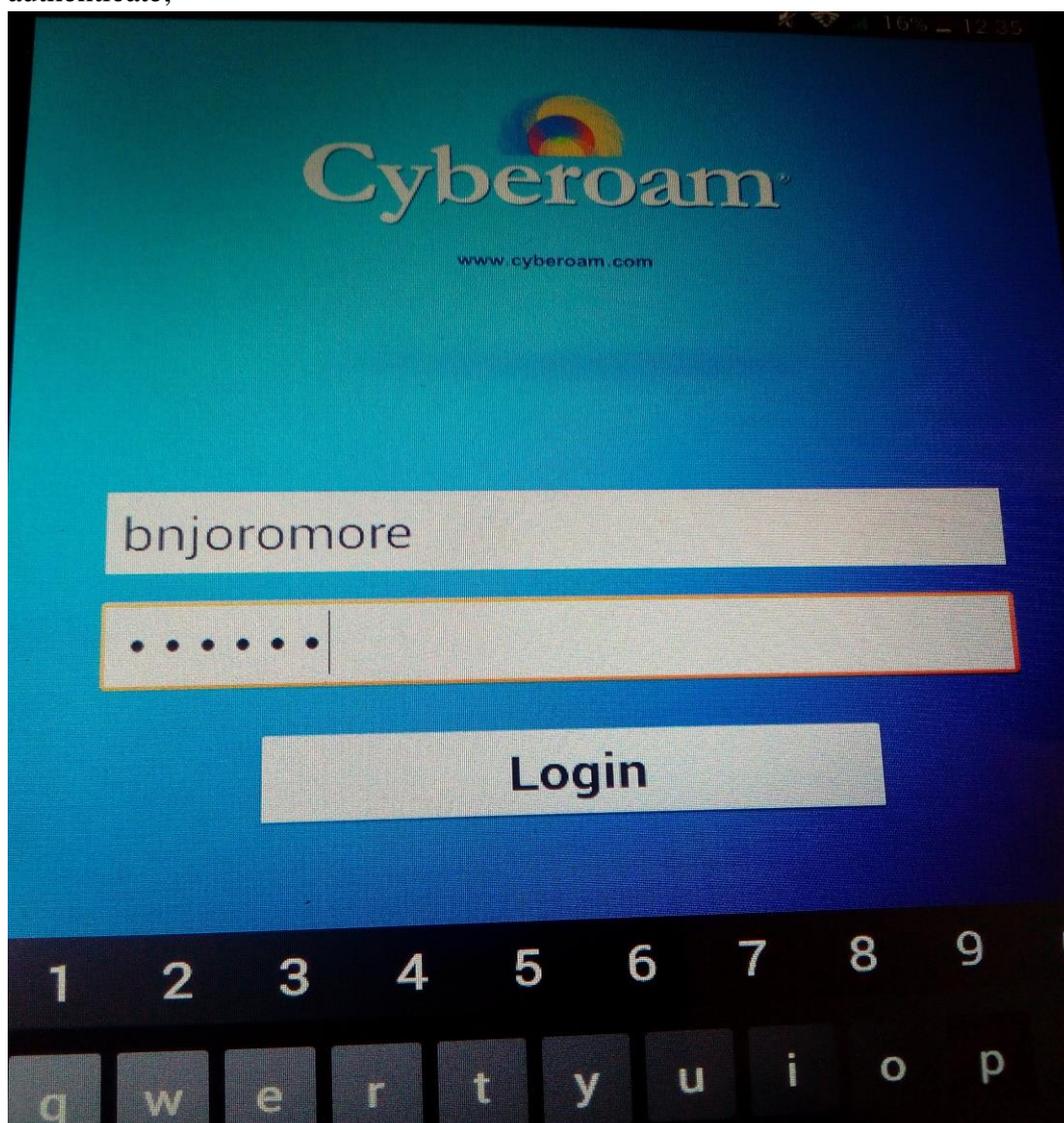


About



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(ii) Select the back option to enter your username and password as shown below to authenticate;



(iii) After successful log in click OK and select the home button of your devices so that the application will run in the background. Kindly login regularly when you want to browse using the device and always make sure that you are connected to the Wi-Fi before logging in.

Kindly contact the ICT offices for Assistance